

Issue

TIFF images included in Word documents will appear as a red X when the document is converted to a PDF by iRIS.



Resolution

- Open the Word document in edit mode.
- Select the image and right-click on it.
- Select **Save as Picture**.
- Select either JPG or PNG image format, name the image and click on save.
- Replace the TIFF image with the PNG or JPG image.
- Save the Word document.
- Replace the Word document in iRIS with the new Word document.